



ACCESS STATEMENT

Old Customs House Flat

Address	Well Lane St Mary's Isles of Scilly TR21 0HZ
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This access statement does not contain personal opinions on suitability for those with access needs. It aims to describe accurately the facilities and services offered to all guests.

Introduction:

The Old Customs House Flat is situated in a traditional Scillonian building in the heart of Hugh Town. The flat has two bedrooms, both on the second floor. A floor plan and photographs are available on our website. An information sheet is also available to download.

Pre-arrival information:

All taxis on St Mary's are private hire and must be pre-booked, whether you require collection from the airport or quay.

There is a transport operator contracted to meet all flights at the airport. A charge is levied for this service.

Most of our holiday homes are within walking distance from the quay and directions are available on our website. A document containing this information is also available to download.

Key collection:

The key will be waiting for you in the door or the door will be open and the key will be on the kitchen or dining room table.

<p>Entrance to premises</p>	<p>Building entrance door width 72cm, entering to porch area measures 170cm by 85cm with Hard Tiles flooring. Followed by staircase onto the first floor. Staircase is 104cm wide, with banister to left, and has 11 steps, each step depth is 19cm. One additional step towards flat entrance door is 16cm deep.</p>
<p>Halls, Stairs, Landings and Passageways</p>	<p>Flat entrance door width 76cm. Keyhole height is 94cm. Front door opens to corridor with linoleum flooring. Old Customs House Flat is 2-floor property, laid out over two floors - first and second floor. Staircase leading onto second floor is 80cm wide, with banister to right, and has 13 steps, each step depth is 20cm.</p>
<p>Kitchen</p>	<p>Allocated on the first floor. Door width 76cm. Open plan with dining area. Worktop height 91cm. Sink at worktop height with cupboards underneath. Stand alone microwave. Electric hob with oven underneath and extractor fan above is 60cm wide. Stand alone fridge-freezer measures 50cm wide and 141cm high. Undercounter washing machine is 60cm wide. 48cm free space between worktop and top cupboards. Flooring is Linoleum.</p>
<p>Dining area</p>	<p>Allocated on the first floor. Open plan with kitchen. Dining table and four chairs. Dining table measures 74cm high, 80cm by 80cm wide. Flooring is Linoleum.</p>

<p>Sitting room/lounge</p>	<p>Allocated on the first floor. Door width 76cm. Two matching 3-seater and 2-seater sofas. LCD TV standing on the corner unit. Coffee table in the middle measures 42cm high, 47cm wide and 90cm long. Electric fire place with risen step at the bottom measures 90cm long, 20cm wide and 3cm high.</p>
<p>Toilet</p>	<p>Allocated on the first floor. Door width 69cm. Wash basin height 83cm. Tumble dryer is 60cm wide. Toilet seat height 41cm. Space beside toilet 51cm to right and 14cm to left.</p>
<p>Master bedroom</p>	<p>Allocated on the second floor. Door width 76cm. Double bed measures 150cm wide and 64cm high from floor to top of mattress. Bedside table measures 44cm wide and 63cm high. LCD TV fitted on the wall. Largest free space clear of doors and furniture is 270cm by 80cm.</p>
<p>Twin bedroom</p>	<p>Allocated on the second floor. Door width 76cm. Two single beds, each bed measures 90cm wide and 63cm high from floor to top of mattress. Bedside table is 53cm wide and 65cm high. LCD TV fitted on the wall. Largest free space clear of doors and furniture is 370cm by 85cm.</p>
<p>Bathroom and toilet</p>	<p>Allocated on the second floor. Door width 68cm. Wash basin height 84cm. Toilet seat height 42cm. Space beside toilet 52cm to right and 16cm to left.</p>

	Bath tub measures 55cm high, 69cm wide and 175cm long. Glass over bath shower screen measures 71cm wide and 133cm high from top of the bath to top of the screen. Quarry Tiles Flooring.
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Additional information:

- All rooms are carpeted unless specified otherwise.
- Information folder can be reproduced in larger font if required.
- The Isles of Scilly has good mobile phone reception for Vodafone and BT Mobile, including full 4G service – other networks have limited reception.
- Internet access is provided. The code can be found in the holiday home information folder.
- No smoking is permitted in any Scilly Self Catering holiday home.
- Local Public Transport: St Mary's Bus timetable and local taxi operator details supplied in guest information pack.

Future plans:

We welcome your feedback to help us continuously improve our service and comment form is left in all holiday homes for our guests to complete. We then review all feedbacks from guests and notify the owners with recommendations for action.

Contact information

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