



Access Statement

**The Annexe
Pier House
The Bank
St Mary's
Isles of Scilly TR21 0HY**

This access statement does not contain personal opinions on suitability for those with access needs. It aims to describe accurately the facilities and services offered to all guests.

Introduction

The Annexe is situated at the end of The Bank, next to the quay and opposite the historic Mermaid Inn.

The house has one bedroom and a shower room on the ground floor, and an open-plan living room and kitchen on the first floor.

A floor plan and photographs are available on our website. An information sheet is also available to download.

Pre-arrival

All taxis on St Mary's are private hire and must be pre-booked, whether you require collection from the airport or quay.

There is a transport operator contracted to meet all flights at the airport. A charge is levied for this service.

Most of our holiday homes are within walking distance from the quay and directions are available on our website. A document containing this information is also available to download.

Key collection

The key will be waiting for you in the front door, or the door will be open and the key will be on the kitchen or dining room table.

Entrance to premises

- The Annexe is accessed from the road via a shared lane that leads to the back of Pier House. A courtyard garden is accessed via a wooden gate hinged to the left and measuring 92cm and there is a concrete slope (marked) of approx. 20cm in height and 46cm in depth. The door to the Annexe is straight ahead.

There are two steps into the premises, one of 6cm and a depth of 26cm and one of 10cm and a depth of 26cm. A further 16cm gets you over the threshold.

Halls, Stairs, Landings, Passageways

- The front door is 76cm wide and the keyhole lock is 136cm high.
- Door opens to hallway, which leads to bedroom with en-suite shower, and there is a staircase leading to the diningroom/kitchen. There is a storage space in the hallway for clothes and shoes

Stairs are 20cm high, with a 26cm tread. 80 cm wide, and handrail to left on ascent.

Bedroom

- Door width 76 cm
- Furniture is moveable
- LCD TV with remote control on shelf bracket 130cm high
- Electric radiator on wall
- Bed height 76cm floor to top of mattress
- Clearance at end of bed to wall - 115cm
- Bedside shelves 80cm high
- Largest free space clear of doors and furniture is 115 cm x 215cm

En-suite

- Door width 56cm – wooden folding door extends to 76cm
- Shower in enclosed cubicle
- Toilet seat height 44cm
- Space beside toilet 69cm to left and 14cm to right
- Wash basin height 85cm
- Vinyl flooring

Open-plan living room and kitchen

- Vinyl flooring around kitchen units and breakfast bar
- Furniture is moveable
- Three seater sofa which opens easily to a double bed with proper sprung mattress
- Two matching armchairs
- 120 LCD TV with remote control
- Electric radiator on wall

Kitchen Area:

- Breakfast bar is 90cm high, 122cm wide and 60cm deep
- Chairs are movable with padded seats and no arms
- The kitchen worktop height is 92cm
- Space between units is 38cm
- Electric oven with drop down door with hob and extractor fan above
- Sink at worktop height with cupboards underneath
- Flooring is vinyl
- Integrated fridge with freezer compartment
 - Microwave on integrated shelf 38cm high
- Smoke alarm fitted

Additional information

- All rooms are carpeted unless specified otherwise
- Individual electric heaters throughout provide heating
- Information folder can be reproduced in larger font if required
- The Isles of Scilly has good mobile phone reception for Vodafone and BT Mobile, including full 4G service - other networks have limited reception
- Internet access is provided. The code can be found in the holiday home information folder
- No smoking is permitted in any Scilly Self Catering holiday home
- Pets are allowed
- Local Public Transport: St Mary's Bus timetable and local taxi operator details supplied in guest information pack.

Future plans

We welcome your feedback to help us continuously improve our service and a comments form is left in all holiday homes for our guests to complete.

We then review all feedback from guests and notify the owners with our recommendations for action.

Contact information

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